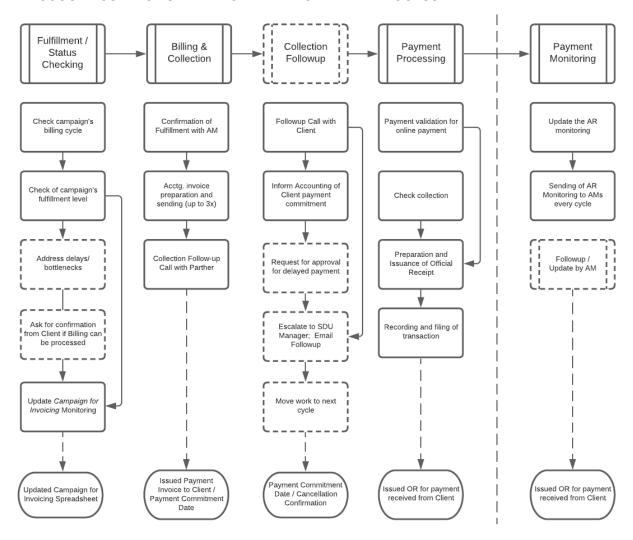


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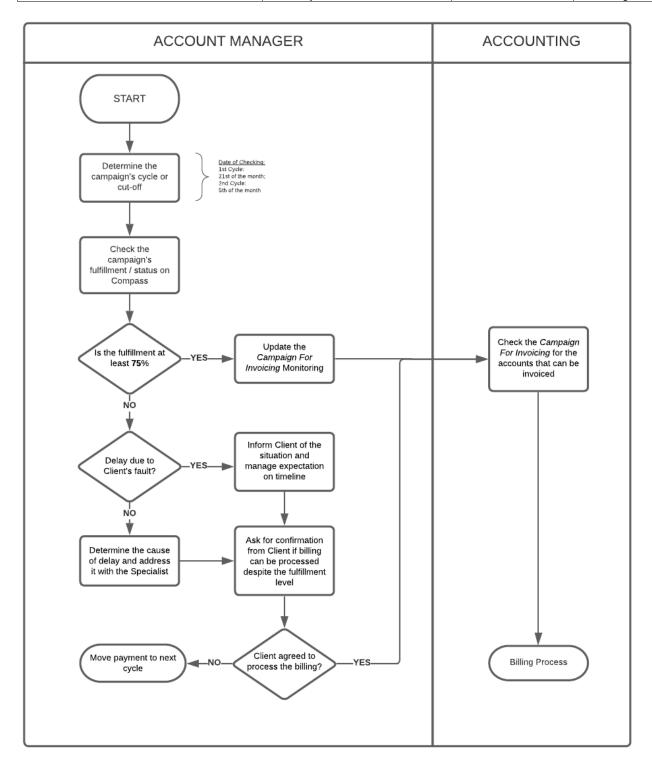
A. ACCOUNT COLLECTION MANAGEMENT HIGH-LEVEL PROCESS





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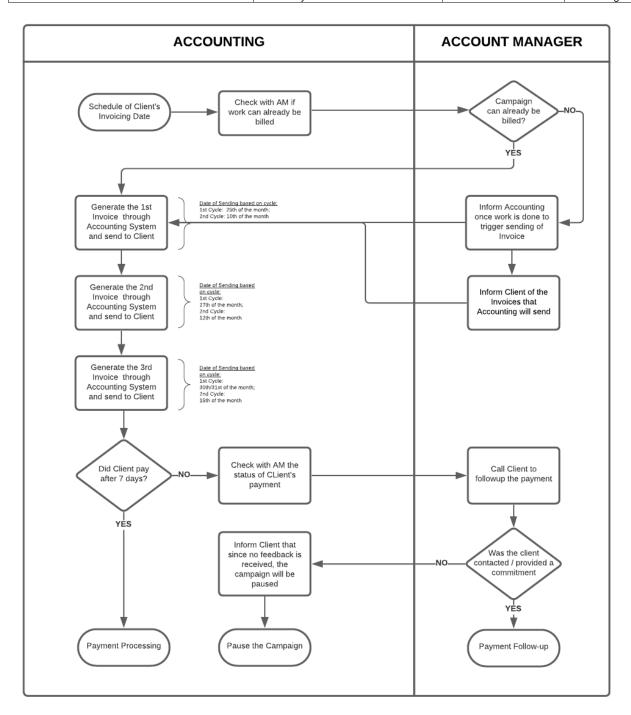


C. BILLING & COLLECTION PROCESS



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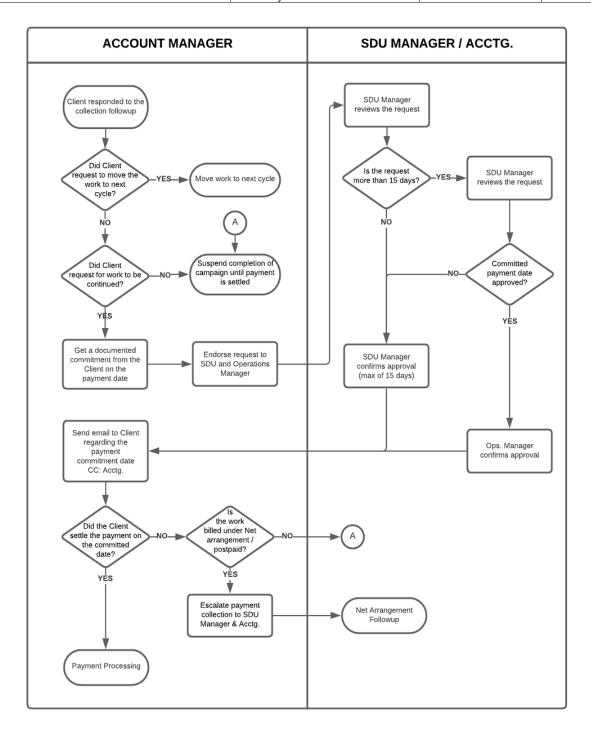


D. PAYMENT FOLLOWUP PROCESS



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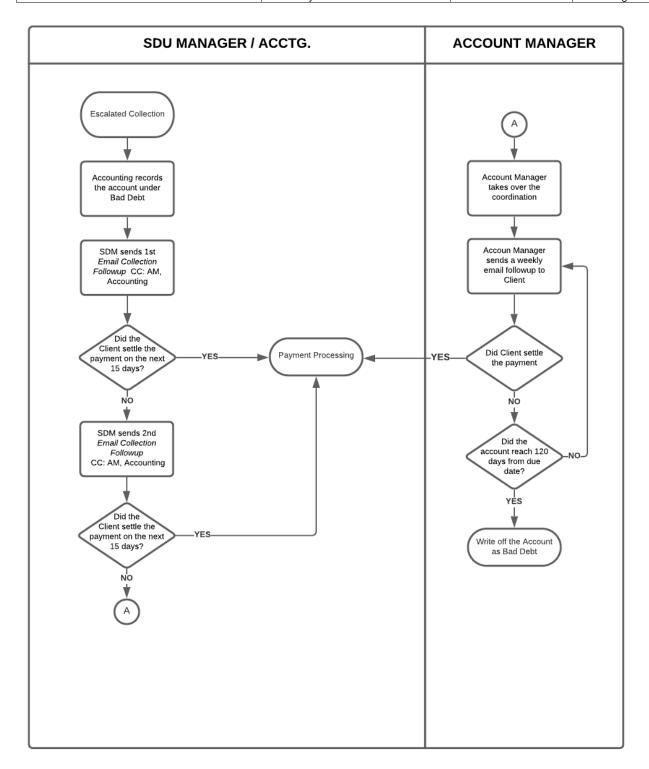
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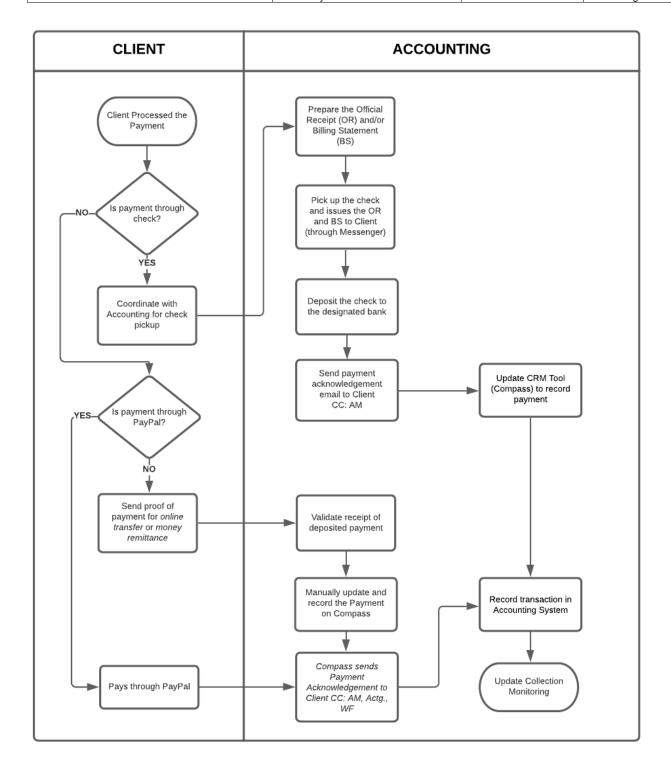


E. PAYMENT PROCESSING PROCESS



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F. ACCOUNTS RECEIVABLE MONITORING PROCESS



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